




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE13852																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9967711715																			
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																
Ticket Type :	one_time	Date & Time :	17-01-2025 02:35:55																	
Vendor Details :																				
Company Name/Client Name :	Shoppers Stop Mall De Goa	Customer's Mobile :	9967711715	Name :	Stephen Fernandes															
Address :																				
Bardez , , , , Goa																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	intrusion																			
Complain :	Intrusion panel survey need to do																			
Technician Comment :	Intrusion panel survey done 1st floor cash counter second floor cash counter ground floor cash counter panic switch check our side with fire exit door all ok working done but dailing issue And one panel kepaid issue some time working																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	Intrusion panel survey done 1st floor cash counter second floor cash counter ground floor cash counter panic switch check our side with fire exit door all ok working done but dailing issue And one panel kepaid issue some time working																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-01-2025 02:59:43</td><td>Ravi Rajbhar</td><td>Completed</td><td>Intrusion panel survey done 1st floor cash counter second floor cash counter ground floor cash counter panic switch check our side with fire exit door all ok working done but dailing issue And one panel kepaid issue some time working</td><td></td></tr><tr><td>17-01-2025 02:36:01</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	17-01-2025 02:59:43	Ravi Rajbhar	Completed	Intrusion panel survey done 1st floor cash counter second floor cash counter ground floor cash counter panic switch check our side with fire exit door all ok working done but dailing issue And one panel kepaid issue some time working		17-01-2025 02:36:01	Ravi Rajbhar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>17-01-2025 02:34:47</td><td>Ravi Rajbhar</td><td>Ccvt camera check one dvr recoding issue because hdd error Then hdd check but hdd It keeps running and stops after some time then remove hdd and hondover to admin parson And new 2 tb hdd install in dvr going on in dvr infrom to client</td></tr><tr><td>26-07-2023 03:52:18</td><td>Anil Yadav</td><td>PPM Done</td></tr></tbody></table>					Date Time	Technician Name	Remark	17-01-2025 02:34:47	Ravi Rajbhar	Ccvt camera check one dvr recoding issue because hdd error Then hdd check but hdd It keeps running and stops after some time then remove hdd and hondover to admin parson And new 2 tb hdd install in dvr going on in dvr infrom to client	26-07-2023 03:52:18	Anil Yadav	PPM Done						
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