

B K Infotech

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Support : | W : <http://www.bkinfotech.in>
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Service Status Details : BK1178					
Priority :	High				
Created By :	Admin - Kalpesh Jain				
Complaint Mob. No. :	9987263448				
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373	
Ticket Type :	New Installation	Date & Time :	07-11-2019 03:39:10		
Vendor Details :					
Company Name/Client Name :	Roofsol Energy Private Limited	Customer's Mobile :	9987263448	Name :	Anurag
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	laptop delivery				
Complain :	lenovo laptop delivery + basic software install				
Technician Comment :	On site reach Time : 4:00 Comp Name : Roofsol Energy private limited User Name : Sourav Pal Work : Lenovo laptop Delivery + Basic software installation with Microsoft Office 365 activation Model No : Lenovo V130 SN R90T9PQ5 Status : Windows 10 Home single Language Intel Core i3 2.30 4 GB Ram 1 TB HDD Installation Done with Basic software with Microsoft Office 365 Business Done Work complete User Sign By : Sourav Pal				
Complain Operator :	Desktop - Kalpesh Jain				
Remark :	On site reach Time : 4:00 Comp Name : Roofsol Energy private limited User Name : Sourav Pal Work : Lenovo laptop Delivery + Basic software installation with Microsoft Office 365 activation Model No : Lenovo V130 SN R90T9PQ5 Status : Windows 10 Home single Language Intel Core i3 2.30 4 GB Ram 1 TB HDD Installation Done with Basic software with Microsoft Office 365 Business Done Work complete User Sign By : Sourav Pal				

Status History :	<table><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr><tr><td>07-11-2019 08:09:08</td><td>Dhiraj ManeMane</td><td>Completed</td><td>On site reach Time : 4:00 Comp Name : Roofsol Energy private limited User Name : Sourav Pal Work : Lenovo laptop Delivery + Basic software installation with Microsoft Office 365 activation Model No : Lenovo V130 SN R90T9PQ5 Status : Windows 10 Home single Language Intel Core i3 2.30 4 GB Ram 1 TB HDD Installation Done with Basic software with Microsoft Office 365 Business Done Work complete User Sign By : Sourav Pal</td><td></td></tr><tr><td>07-11-2019 03:39:26</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr><tr><td>07-11-2019 03:39:11</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr></table>	Date Time	Technician Name	Status	Remark	Sign	07-11-2019 08:09:08	Dhiraj ManeMane	Completed	On site reach Time : 4:00 Comp Name : Roofsol Energy private limited User Name : Sourav Pal Work : Lenovo laptop Delivery + Basic software installation with Microsoft Office 365 activation Model No : Lenovo V130 SN R90T9PQ5 Status : Windows 10 Home single Language Intel Core i3 2.30 4 GB Ram 1 TB HDD Installation Done with Basic software with Microsoft Office 365 Business Done Work complete User Sign By : Sourav Pal		07-11-2019 03:39:26	Dhiraj ManeMane	New		-	07-11-2019 03:39:11	Dhiraj ManeMane	New		-
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Previous Complain History :	<table><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr><tr><td>07-11-2019 03:39:06</td><td></td><td></td></tr></table>	Date Time	Technician Name	Remark	07-11-2019 03:39:06																
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